

LIMITED LIFETIME NON-PRORATED WARRANTY

Dayside takes pride in offering our customers an industry leading “Limited Lifetime Non-Prorated fully-transferable” warranty. Dayside gives every custom door system we manufacture our undivided attention and warrants that our products will be free of material or manufacturing defect.

FACTORY WHITE, STEEL DOOR PANEL

20 Years limited warranty.

Our steel door will not warp, buckle, delaminate, or rust for a period of 20 years.

GRAINED AND SMOOTH FIBERGLASS DOOR PANEL

Our grained and smooth fiberglass door panels will not dent, rot, or buckle for a period of 20 years from the date of purchase. Note: there will always be some minor imperfections when painting a smooth fiberglass panel; therefore, these small imperfections will not be classified as a defect in workmanship.

DECORATIVE DOOR LITES

20 Years limited warranty

All decorative and commodity insulated glass units are warranted for a period of 20 years against any obvious inclusions, damage, or obstructions due to manufacturing workmanship or seal failure. It should be noted that bubbles, lines, and slight discolourations are characteristics of all hand-crafted glass. These are not considered imperfections. Discoloration or fading of coming is normal and is not covered under this warranty. Cracked glass due to thermal shock on all commodity/clear lites and decorative glass only is covered for a period of 1 year.

PAINTED STEEL DOOR SYSTEMS

Dayside doors are warranted for a period of 15 years against such defects in our workmanship that might result in peeling, flaking, blistering, and chalking (uneven discolouration).

WHITE LAMINATED CLADDING

Lifetime Limited Warranty

Dayside laminated cladding is warranted against such defects in material that might result in blistering, flaking, corroding, and chalking (uneven discolouration).

Exposure to sunlight, normal air pollutants, and normal atmospheric conditions can cause laminated cladded surfaces to gradually and evenly fade or suffer accumulation of surface dirt or stains and are not covered by the guidelines of this warranty. This warranty will be “NULL AND VOID” if harmful solvents of any kind are used to clean any surface. It is recommended that the use of a mild liquid solution of household soap and water be used together with a soft sponge to wipe off any accumulation of surface dirt.

5 YEAR LIMITED WARRANTY ON STAINED FIBERGLASS DOORS

The stain finish on fiberglass doors are warranted for a period of 5 years against such defects in material and workmanship that might result in blistering, peeling, or uneven discoloration. Exposure to sunlight, air pollutants, and normal atmospheric conditions may cause the stained surface to gradually fade. This warranty shall be null and void if harmful solvents are used to clean any surface. The stain process attempts to replicate a wood door. As in wood doors, the stain may be deeper in certain sections and lighter in others. This is common in fiberglass doors. We recommend multi-point locking on all fiberglass doors, especially on over-height panels to enhance the weather strip seal.

WARRANTY LIMITATIONS

Dayside liability is limited solely and exclusively to repair or replacement at the option and discretion of Dayside. Under no circumstances will Dayside be liable for any consequential or accidental charges, such as, but not limited to, labour, refinishing, inconvenience, damages, or injury to persons or property, or any other expenses. Dayside reserves the right to discontinue or change any door currently manufactured. If Dayside determines to make a replacement under the terms of these warranties and an exact replacement part is not available, Dayside reserves the right to substitute a part(s) of equal quality at its' sole option. No warranty work will be done without the end-user providing proof of purchase.

IF YOU ENCOUNTER A PROBLEM

The following steps should be taken, and if the requested information is provided in entirety, Dayside will be able to respond quickly and efficiently to any service claim by a Dayside dealer:

1. Contact your authorized Dayside dealer.
2. Inform the dealer of the problem and request for the dealer to come and do a site visit to determine what the problem is. A site visit by the dealer will ensure that Dayside will have the correct information to address the issue.
3. Once the dealer qualifies the service, have them submit a service request form, giving the following information and including pictures of the problem:
 - a. Date and location of purchase
 - b. Dealer name
 - c. Original Dayside work order/invoice number
 - d. Homeowner address, name, and contact information (including email address)

IF YOU ENCOUNTER A PROBLEM

The Dayside door warranty can be transferred to future purchasers for the original property, subject to written notice to Dayside by the new owner(s) within 30 days after taking possession of the property where the product was originally installed. This warranty will expire should the new owner fail to notify Dayside.

IF YOU ENCOUNTER A PROBLEM

Avanti is not and will not be held liable for:

- Damage or poor product performance resulting from installation
- Water or air filtration due to poor installation
- Damages that arise from scratches on the door or laminated surface causing rusting, peeling, or blistering of paint
- Any door that has been modified after the original production of the door system
- Damage caused by shipping and/or handling after the door has been removed from the Dayside manufacturing facility
- Normal wear and weathering of interior and exterior surfaces
- The installation of storm doors will NULL and VOID this warranty due to excessive heat build-up
- Improper fitting of hardware and improper measurement of a door system
- Problems incurred by misuse, abuse, or natural disasters such as harmful solvents, lack or regular maintenance, fire, flood, earthquakes, and damage caused by a third party that is out of our control